Using Zoom for Your **Video Appointment**

For best results, we recommend patients use a mobile phone for video appointments.

Look for ZOOM Cloud Meetings in the app store
Download the app by tapping GET for Apple iPhone or INSTALL for Android.

GO to IHAcares.com
Click the light green "video appointment" button **(1)**, and then click on the icon to find your provider's video waiting room **(2)**. You can then find your provider's specialty (e.g., primary care or cardiology) on the list, or you can search for your provider by first or last name.

VIDEO APPOINTMENT

IHA - Find your provider's Video Waiting Room

Click the link in the text message to join the Video Appointment
Select OPEN **(3)**, and then enter your name and click CONTINUE **(4)**.
Once you enter your name you will need to do the following:
• Zoom would Like to Access the Camera – Click **OK**
• Click **Join with Video (5)**
• Zoom Would Like to Access the Microphone – Click **OK**

Join Meeting
Open this page in "Zoom"?
Cancel   Open

Please enter your name
Your Name
Cancel   Continue

Join with Video
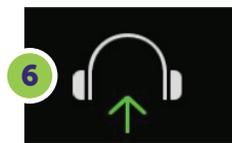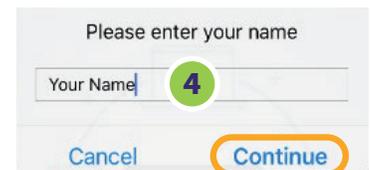
You are now admitted to the Waiting Room
Once admitted, to hear others, please join audio – Click **Call using Internet Audio** (on iPhone) or **Call via device audio** (on Android). **Make sure your audio is on.** Touch or click on the image of the headphones or microphone. **(6)**

Our family *caring* for yours!