



# Using Zoom for Your Video Appointment

For best results, we recommend patients use a mobile phone for video appointments.

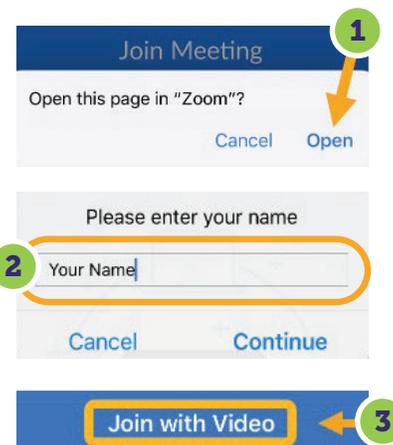


## Look for ZOOM Cloud Meetings in the app store

Download the app by tapping GET for Apple iPhone or INSTALL for Android.

## Click the link in the text message to join the Video Appointment

Once you click on the link and select **Open (1)**, it is important for you to enter your **full name (2)** so that the provider can verify who they are seeing. If you already have Zoom and need assistance on changing your name, please visit our **Video Appointment** section on the [IHAcars.com](http://IHAcars.com) website. Once you have done so, click the **Join with Video (3)** button.



## You are now admitted to the Waiting Room

Once admitted, to hear others, please join audio - Click **Call using Internet Audio** (on iPhone) or **Call via device audio** (on Android). **Make sure your audio is on.** Touch or click on the image of the headphones or microphone. **(4)**



## GO to [IHAcars.com](http://IHAcars.com)

For more information about your Video Appointment, please go to [IHAcars.com](http://IHAcars.com). Click on the light green **Video Appointment** button from the main page to open the video appointment page.

Our family *caring* for yours!